purpose

Purpose Legal is a leader in eDiscovery, document review, and legal technology services. We assist corporations, law firms, and government entities through best-in-breed software, creative managed services solutions, and deep industry expertise.

NEXGEN MANAGED SERVICES

A VISUAL OF HOW PURPOSE IS REDEFINING LEGAL MANAGED SERVICES

Companies that leverage legal managed services experience up to a **45%** increase in operational efficiency

Organizations can reduce costs by up to **30%** by outsourcing non-core tasks to legal managed service providers.

91% of businesses report improved security compliance from partnering with a managed services provider.

56% of companies utilize managed services to access a scalable service model that adapts to their changing needs.

72% of businesses using managed services report higher client satisfaction rates due to improved service quality and response times.

Growth Rate

The managed services market has been experiencing rapid growth due to

- increasing complexities in IT infrastructure
- rising demand for cloud-based services
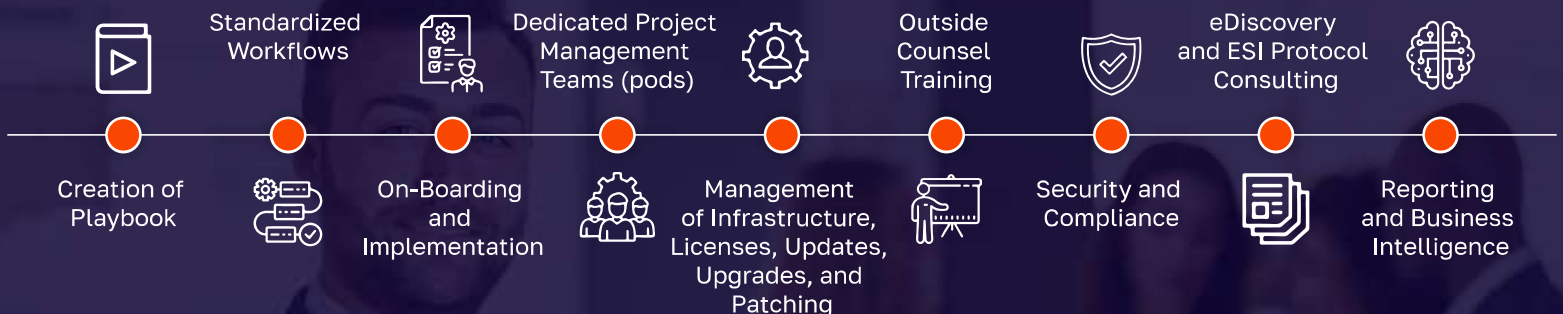- businesses require effective IT operations management

Adoption Rates

According to a survey by CompTIA, **78%** of organizations use managed services to some degree.

Furthermore, **46%** of organizations are planning to increase their spending on managed services in the coming year.

The Next Generation of Managed Services with Purpose.

Client Enablement

- Standardized Workflows
- Dedicated Project Management Teams (pods)
- Outside Counsel Training
- eDiscovery and ESI Protocol Consulting

- Creation of Playbook
- On-Boarding and Implementation
- Management of Infrastructure, Licenses, Updates, Upgrades, and Patching
- Security and Compliance
- Reporting and Business Intelligence

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Metrics That Matter

Reporting/ Metrics

Backward & Forward Looking

KPIs (Key Performance Indicators)

Data Driven Decisions

Enriched Value Adds

AI & TAR Experts

New Tech Research and Testing

Data Analysis and Visualization Experts

Data Scientist

Expert Training

Expert Consulting

Product and Application Developers

Innovative Agreements and Pricing Models

Profit Center v Cost Center

Cost Recovery

Cost Allocation

Contract Termination Clauses

Tier Up and Down

No Burst Fees

Cost Predictability

Bundled Hybrid Tech Stack

Suite of Legal Managed Services

Self-Service v. Full-Service v. Combination*

Cloud, Data Center or On Premise

Dedicated Environment

People Only

Hybrid Approach (People and Tech)*

Infrastructure as a Service

Multi-Tenant

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Instant and Scalable Service and Experts

Service Experts

- Insurance Policy (Resources)
- Processing and Culling
- Project Management
- Data Hosting
- Managed Review
- Consulting
- Productions

Specialized Experts

- Forensics Collections and Investigations
- Data Analysis, Visualization and Science
- Modern Data Conversion and Standardization
- Advanced Technology (TAR/AI)

Configurable Tech Stack

- Application Variety
- Middleware and Data Conversion
- Cloud Based or On Premise
- Storage
- Security
- EDRM Coverage
- Business Continuity
- Legal Hold
- Deposition/ Transcript Management

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